

## Report to Rutland Health and Wellbeing Board

<b>Subject:</b>	<b>EMAS Rutland Listening Event</b>
<b>Meeting Date:</b>	<b>14<sup>th</sup> November 2016</b>
<b>Report Author:</b>	<b>Healthwatch Rutland</b>
<b>Presented by:</b>	<b>J Fenelon and G Katchi</b>
<b>Paper for:</b>	<b>Discussion</b>

### **Context, including links to Health and Wellbeing Priorities e.g. JSNA and Health and Wellbeing Strategy:**

Healthwatch Rutland hosted an EMAS Rutland Listening Event in July 2016. This enabled the people of Rutland to communicate directly with EMAS regarding the provision of services. It also allowed EMAS to tell the public what they intend to do to address ongoing issues such as response times.

### **Financial implications:**

Internal to EMAS

### **Recommendations:**

That the board:-

1. Notes the Recommendations in the report made by Healthwatch Rutland and the responses from EMAS.
2. Receives a progress report on what recommendations in the report have been addressed by EMAS in approximately 6 months' time

### **Comments from the board:**

The Board is asked to note progress and keep under review

**Strategic Lead:** EMAS working with Healthwatch Rutland

### **Risk assessment: Not undertaken as relates to EMAS**

<b>Time</b>	L/M/H	
<b>Viability</b>	L/M/H	
<b>Finance</b>	L/M/H	
<b>Profile</b>	L/M/H	
<b>Equality &amp; Diversity</b>	L/M/H	

### **Timeline:**

<b>Task</b>	<b>Target Date</b>	<b>Responsibility</b>
Review of Progress	May 2017	EMAS & HWR